



Limited Lifetime Warranty

What Is Covered

A.R.K. Ramos architectural signage products are of the finest quality and are guaranteed to be free of defects in materials and workmanship. Our applied finishes are guaranteed not to chip, crack, peel, blister or craze for the lifetime of the product. This limited lifetime warranty covers defects in materials and workmanship in this product.

Immediately open and inspect the contents of the shipping box or crate before accepting delivery, particularly if the shipping box or crate is visibly damaged. If there are any noticeable defects or shipping damage, purchaser must notify A.R.K. Ramos within 30 (thirty) days of receipt of our product.

Liability under this warranty is limited to repair or replacement of any such defective material and applicable return freight to purchaser's facility. Report any damage first to the carrier and then contact us immediately for return authorization, if needed. In the event that a product is damaged IN TRANSIT, we will pay the return shipment by standard ground freight.



What Is Not Covered

This limited lifetime warranty does not apply to any damage, deterioration or malfunction resulting from the handling, storage, installation, removal or reinstallation of this product, alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, repairs attempted by anyone unauthorized by A.R.K. Ramos to make such repairs or any other cause which does not relate directly to a defect in materials and/or workmanship. If invoice is not paid within manufacturer's terms (net 30 from date of invoice, C.O.D. or prepay), limited warranty will not apply.

A.R.K. Ramos will not assume responsibility for damaged caused by careless handling, improper installation techniques, misuse, vandalism, or where repairs and/or alterations have been attempted by others.

Who Is Covered

Only the original purchaser of our product is covered under this limited lifetime warranty. This limited lifetime warranty is not transferable to subsequent purchasers or owners of the product.

Care Instructions

A soft cloth with a mild solution of soapy water is sufficient for cleaning our products. Use of abrasives or harsh chemicals will deteriorate the finish and void the warranty.



LIMITATION ON LIABILITY

THE MAXIMUM LIABILITY OF A.R.K. RAMOS UNDER THIS LIMITED LIFETIME WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT. TO THE MAXIMUM EXTENT ALLOWED BY LAW, A.R.K. RAMOS IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION OR UNDER ANY LEGAL THEORY.

EXCLUSIVE REMEDY

TO THE MAXIMUM EXTENT ALLOWED BY LAW, THIS LIMITED LIFETIME WARRANTY AND THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. TO THE MAXIMUM EXTENT ALLOWED BY LAW, A.R.K. RAMOS SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.